Abstract Submission Form – Papers

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Proposed title of paper: Ethics Consultation Data as Quality Measures

Abstract with 3 clearly stated objectives in 250 words:
The systematic collection and analysis of data about ethics consultation practices can be an important component of quality improvement efforts. Using our web based database tool, ethics consultants have created complete, consistent, and detailed records of consultation activity. The records have also been used for reference, reporting, and quality improvement purposes. This presentation will review data from over 1000 consultations performed in the largest health care system in the US during 2008 - 2009. Three types of data reports will be presented:

-        Summary statistics about service utilization and access; i.e., number and type of consultation requests, primary consultation model used, ethics topics addressed, etc.

-        Summary statistics about the processes used during ethics consultations; i.e., a face-to-face patient visit, documentation of decision making capacity, identification of the ethically appropriate decision maker, etc.

-        Summary statistics from participant evaluations of the ethics consultation including the participant's perception of service quality as well as the consultants' specific skills in performing ethics consultation.

The presentation will illustrate how aggregating information on ethics consultation characteristics, processes, and evaluations can be used to identify areas for quality improvement at the individual, ethics consultation service, institution and/or systems level.

Objectives:

1.	The participant will be able to describe the benefits of the systematic collection of ethics consultation data.

2.	The participant will be able to list at least 3 examples of measurable data elements from the aforementioned data reports.

3.	The participant will be able to explain how reports of various measures can be used to improve quality in ethics consultation.

If you have or will publish on this topic, please cite reference:
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Are you planning to or will you be willing to submit a poster along with your paper?
☐Yes   ☒No